



730 BENNETT VALLEY RD. SANTA ROSA, CA. 95404  
PHONE 707.396.5200 FAX 707.396.5257

Your doctor has scheduled you for a procedure here at our facility, Norcal Specialty Surgery Center. As you were informed at the time of scheduling, we are a non contracted facility, meaning we are out of network with the insurance companies. This facility is jointly and equally owned by Drs. Eric S. Schmidt and Glen K. Lau and Ronald J. Botelho.

Here at Norcal, our goal is to provide the highest quality medical care in the most cost effective manner. We strive to maintain the highest possible standards of patient care and safety, to provide a safe and pleasant environment for all of our patients and maintain confidentiality of all patient records.

We feel confident you will have a more personalized experience with us and receive the quality of care you deserve. Please call me at (707)396-5200 if you have any questions about our facility. If you have any billing or insurance questions, please call our billing dept. at (877)489-2470. Please read the following page for more insurance information. We'll see you soon!

Sincerely,

Teresa Carroll

Office Manager